

International Journal of Scientific Development and Research

IJSDR.ORG | ISSN : 2455-2631



An International Open Access, Peer-reviewed, Refereed Journal

The Board of
International Journal of Scientific Development and Research
Is hereby awarding certificate to

Lalitha PS

In recognition of the publication of the paper entitled
Customer Relationship Management Practices of Public and Private Sector Banks
Published in Volume 5 Issue 9, September-2020, | Impact Factor: 9.15 by Google Scholar

Co-Authors - Dr B Amarnath



Paper ID - IJSDR2009014
Registration ID - 192427


Editor-In Chief

An International Scholarly, Open Access, Multi-disciplinary, Monthly, Indexing in all Major Database & Metadata, Citation Generator

IJSDR - International Journal of Scientific Development and Research | ESTD: 2016

www.ijedr.org | editor@ijedr.org

Certificate of Publication

IJSDR | ISSN : 2455-2631

International Journal of Scientific Development and Research

IJSDR.ORG | ISSN : 2455-2631



An International Open Access, Peer-reviewed, Refereed Journal

The Board of
International Journal of Scientific Development and Research

Is hereby awarding certificate to

Dr B Amarnath

In recognition of the publication of the paper entitled

Customer Relationship Management Practices of Public and Private Sector Banks

Published in Volume 5 Issue 9, September-2020, | Impact Factor: 9.15 by Google Scholar

Co-Authors - Lalitha PS



Paper ID - IJSDR2009014
Registration ID - 192427


Editor-In Chief

An International Scholarly, Open Access, Multi-disciplinary, Monthly, Indexing in all Major Database & Metadata, Citation Generator

IJSDR - International Journal of Scientific Development and Research | ESTD: 2016

www.ijedr.org | editor@ijedr.org

Certificate of Publication

IJSDR | ISSN : 2455-2631