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Is hereby awarding certificate to

Fiona Gisela Permatasari

In recognition of the publication of the paper entitled
**Gap Analysis of Customer Expectations and Companys Perception of Delivery Service Quality on
PT POS Indonesia**

Published in Volume 7 Issue 4, April-2022, | Impact Factor: 9.15 by Google Scholar

Co-Authors - Gusti Ayu Wulandari, Cempaka Paramita, Ayu Anggun Asmaraga

Paper ID - IJSDR2204002
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