

# International Journal of Scientific Development and Research

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**Didik Pudjo Musmedi**

In recognition of the publication of the paper entitled  
**Quality Function Deployment and Kano Model for Service Quality Improvement of UNEJ Medical Center**

Published in Volume 7 Issue 4, April-2022, | Impact Factor: 9.15 by Google Scholar

Co-Authors - Evi Nurul Fadhilah, Tatok Endhiarto, Vanya Pinkan Maridelana, Markus Apriono

Paper ID - IJSDR2204017  
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